



ప్రతి రోజు ఒక్క హైదరాబాద్
మహా నగరంలోనే దాదాపు
రూ. 1,55,00,000/- !

పెట్రోలు బంకుల మోసాలను
ఎలా అరికట్టాలి?

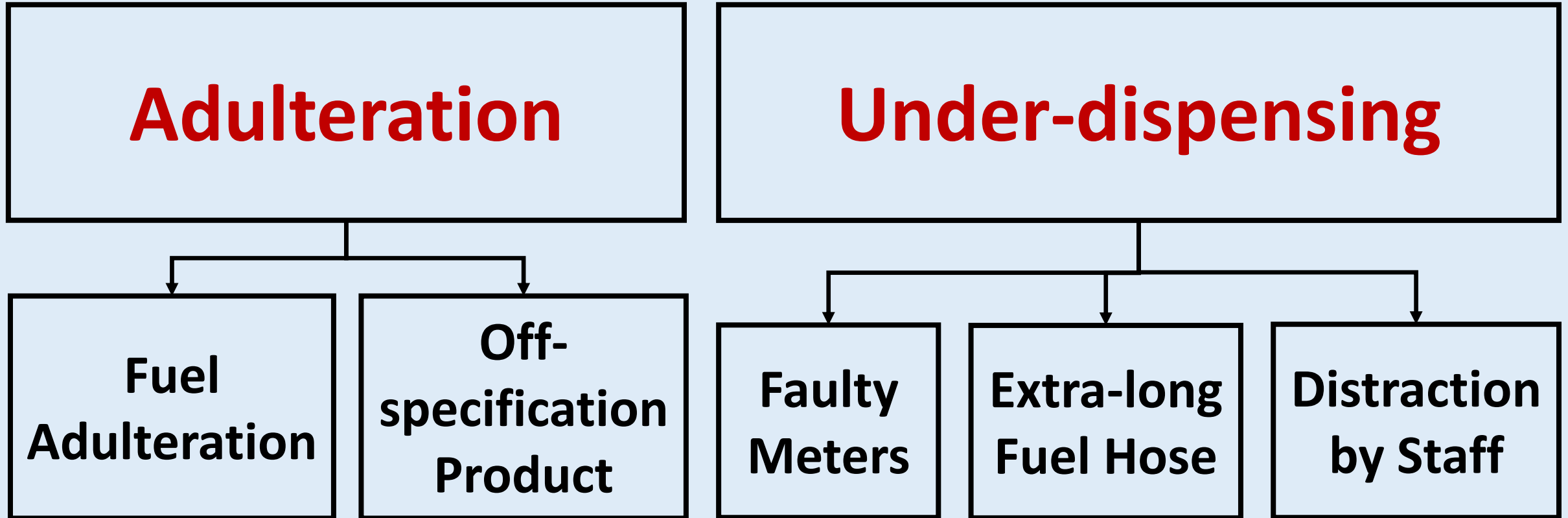


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<https://www.facebook.com/JPLOKSATTA/>

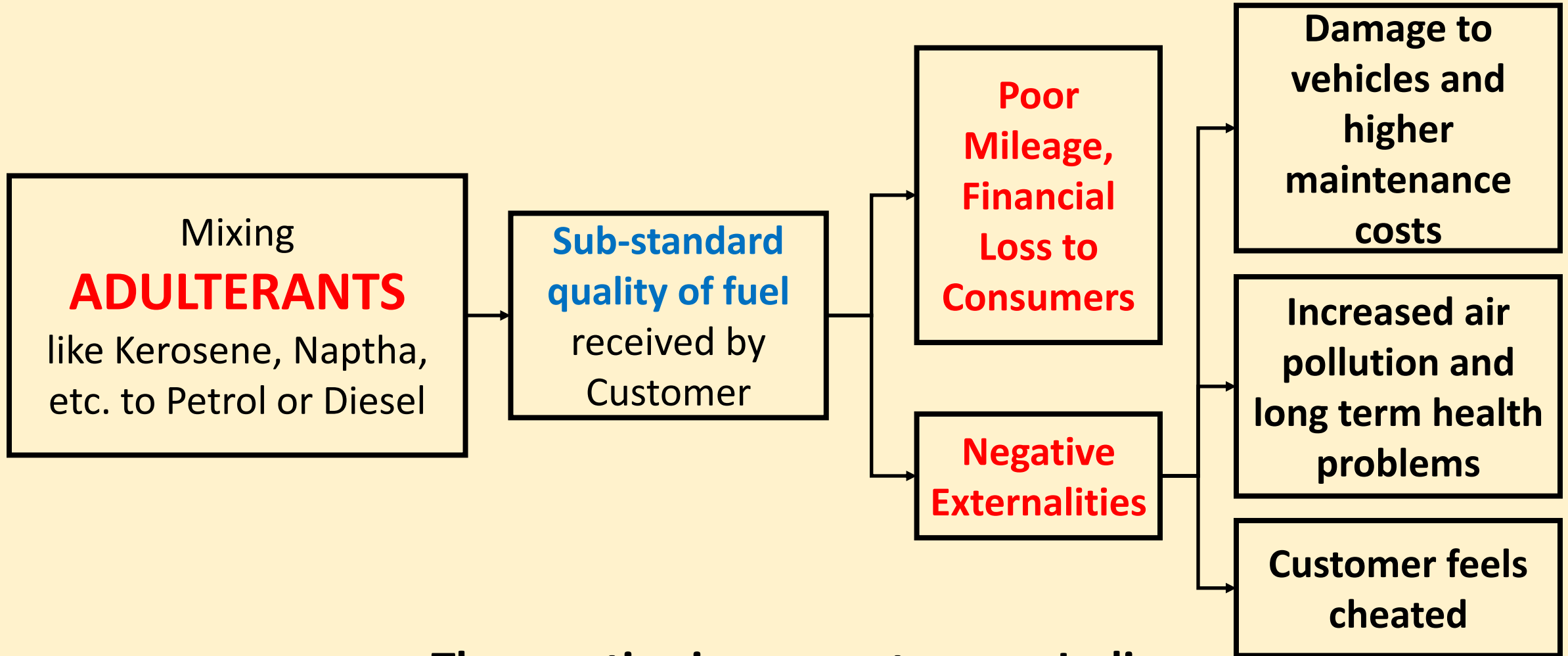
Theme of the Week:
**Fuel Supply
Malpractices**



MAIN TYPES OF FUEL SUPPLY MALPRACTICES



How does **FUEL ADULTERATION** *affect us?*



The practice is rampant across India

Even **adulterated fuel** may pass compliance standards despite being adulterated

How does **UNDER-DISPENSING OF FUEL** *happen?*

**Calibrated chip
or
e-device with pre-
configured meter**

- Practice is quite rampant across petrol stations.

**Pilferage of 50-
100ml/Liter**

- While the meter shows the entire quantity as filled
- Although insignificant but looking at the total fuel sale this makes up for considerable under the table profits

- **Consumer** believes the meter reading while actually there has been leakage
- Often **officials** connive with mafia or turn a blind eye on the exercise.

How big is the problem?

Total Number of Fuel Pumps Selling Adulterated Fuel	700 (70% of 1000)
Quantity of Fuel Lost Due to Adulteration Per Litre	100 ml (10% of 1 litre)
Total Quantity of Petrol and Diesel Sold Per Day in Considered Pumps	28,00,000 L (700*4000 L)
Total Quantity of Fuel Lost Due to Adulteration Per Day	2,80,000 L (10% of Fuel Sold)
Total Estimated Value of Fuel Loss Per Day for Consumers (approx.)	INR 1,68,00,000 (2,80,000*60)
Total Value of Petrol Lost Due to Evaporation and Handling Losses	INR 12,60,000 {[(0.0075*4000)*60]*700}
Total Value of Loss Per Day in Hyderabad	INR 1,55,40,000

The total loss per day in the 2 Telugu states is estimated to be Rs.6 Crore and it would be Rs.80 Crore for the whole of India!

**Assumptions/Estimates:*

Quantity of fuel loss = 100ml/liter

Petrol pumps in Hyderabad and Rangareddy districts = 1000

If only 70% of the pumps sell adulterated fuel or practice under dispensing

CITIZEN EMPOWERMENT

Citizen Empowerment

remains the key to prevent such practices

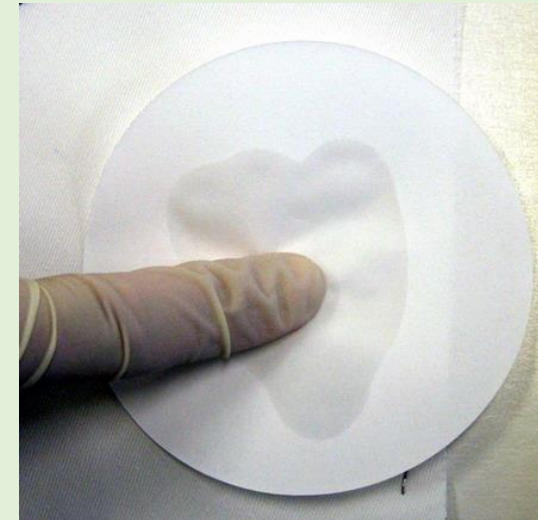
- Be alert & aware
- Know your Consumer rights
- Know your Legal rights
- Spread the knowledge

KNOW YOUR CONSUMER RIGHTS

To be COMPULSORILY available at petrol bunks

Filter Paper

- Filter Paper Test (For Petrol)
- Put two drops of petrol from dispensing pump on filter paper (which is available with the dealer).
- If petrol is adulterated, it will leave a stain on the filter paper in five minutes, because petrol evaporates faster.



**Unadulterated
Petrol**

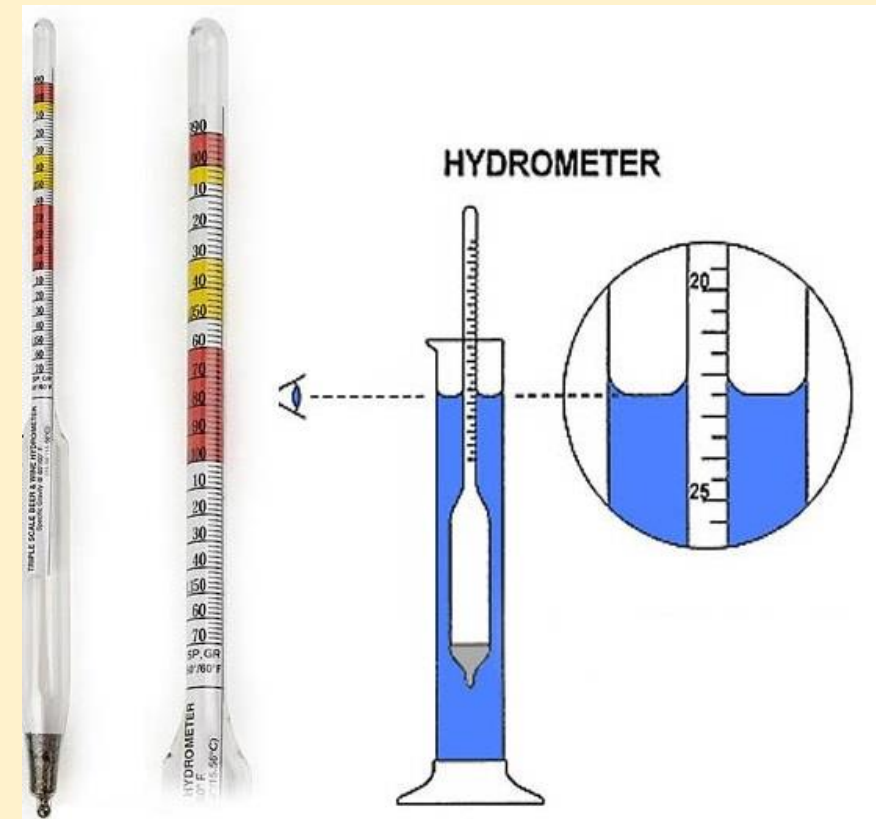


**Adulterated
Petrol**

KNOW YOUR CONSUMER RIGHTS

*To be **COMPULSORILY** available at petrol bunks*

- Hydrometer**
- Density Test (For Petrol & Diesel)
 - Check the density and match it with reference density available in the records maintained by the dealer.
 - Ideal reference range (at 15⁰C):
719.7 Kg/m³ for Petrol
840 Kg/m³ for Diesel
 - Permissible variation from reference density is **+/- 3.0 Kg/m³ at 15⁰C.**
 - Apparatus are available with the dealer.



KNOW YOUR CONSUMER RIGHTS

To be COMPULSORILY available at petrol bunks

Calibrated 5-litre Measure

- Quantity Check
- You may verify the accuracy of dispensing pump with 5 litres calibrated measure available with the dealer.



KNOW YOUR CONSUMER RIGHTS

To be COMPULSORILY available at petrol bunks

Helpline Numbers

- Complaint numbers of grievance cell for any suspected under dispensing and adulteration

Indian Oil Corporation Limited (IOCL):

1800 2333 555

<https://www.iocl.com/VigilanceInquiry.aspx>

Bharat Petroleum Corporation Limited (BPCL):

1800 22 43 44

<https://www.bharatpetroleum.com/feedback-complaint.aspx>

Hindustan Petroleum Corporation Limited (HPCL):

022 22872533 , 022 22863328

<http://www.hindustanpetroleum.com/PublicGrievanceRedressal>

KNOW YOUR LEGAL RIGHTS

The laws that protect you are:

Motor Spirit and High Speed Diesel Order, 1998

- A consumer is entitled to exact quality and quantity of fuel according to the Act.
- Provides punitive action against:
 - Adulteration
 - Off-specification of product

Consumer Protection Act, 1986

- Availability of a dispute adjudication forum with powers to award compensation, if malpractice is proven.
- Marketing license and dealership license may be cancelled if adulteration or under measurement is proven.

FEEDBACK

Please share your feedback with us!

Contact Details

Whatsapp: (+91) 96186-32210

Email ID: info@youthforbetterindia.com

Feedback Form

<http://youthforbetterindia.com/index.php/welcome/activity>

Become a Partner in Change

1. Visit nearest fuel station
2. “Check & fill”
3. Let us know your findings

Exercise Your Rights!

Dr.JP's SURAJYA YATRA

9 th -10 th OCT	VIZIANAGARAM DIST.	9866017413
11 th -14 th OCT	SRIKAKULAM DIST.	9949688627
15 th -17 th OCT	WEST GODAVARI DIST.	9866352424

**We urge you all to participate
and interact with Dr.JP**

